BRADFORD WHITE CORPORATION

LIMITED RESIDENTIAL WATER HEATER WARRANTY

WHAT DOES THIS LIMITED WARRANTY COVER?

This limited warranty covers both the glass-lined tank and component parts for leakage or other malfunction caused by defects in materials and/or workmanship. It extends to the first buyer and to any subsequent owner(s) as long as the water heater remains installed at its original place of installation in the USA, CANADA or Puerto Rico. For other countries please see chart on reverse side.

WHAT DOES THIS LIMITED WARRANTY NOT COVER?

1. This limited warranty does not cover leakage or other malfunction caused by:
   a) Excessive use and specifically, non residential use.
   b) Defective Installation, and specifically, any installation which is made:
      i. in violation of applicable state or local plumbing, housing or building codes, or
      ii. without a certified American Gas Association, ASME, or comparable combination temperature and pressure relief valve, or
      iii. contrary to the written instructions furnished with the unit.
   c) Adverse local conditions, and specifically, sediment or lime precipitate in the tank or corrosive elements in the atmosphere.
   d) Misuse, and specifically, operation, and maintenance contrary to the written instructions furnished with the unit, removal of magnesium anode, disconnection, alteration or addition of non-approved components or apparatus, operation with fuels or at settings other than those set forth on the rating plate or accidental or other exterior damage.
2. This warranty also does not cover:
   a) Production of noise, taste, odors, discoloration or rusty water.
   b) Incidental property damage, loss of use, inconvenience or other incidental or consequential costs.
   c) Costs associated with the replacement and/or repair of the unit, including:
      i. any freight, shipping or delivery charges
      ii. any removal, installation or re-installation charges
      iii. any material, and/or permits required for installation, re-installation or repair
      iv. charges to return the defective water heater and/or component part to the manufacturer.

WHAT IS THE PERIOD OF COVERAGE?

This limited warranty runs from date of installation (or without proof of installation, from three (3) months after the date of manufacture) for the period specified on the following chart. To determine length of coverage, check model number listed on the rating plate of appliance against this chart.

USA, CANADA AND PUERTO RICO

MODEL NUMBER PREFIX	LIMITED TANK** WARRANTY	LIMITED PARTS** WARRANTY
JI, MI, M3, MS, (U)DS, MIMH, MIMS, MII, M4, (U)DH1, M1XR, (M,U)2XR, (U)PDX2, M2, M1, AST, (M,U)1TW, (M,U)2TW, GX, CDW, CSW, U1, U2, U4, SSW, SDW, SDC, (U)PDX1, EFR, D4, (M,U)4TW, (M,U)4XRTW, HE4, (U)PDX4, WH	1, 2, 3, 5, 6, 8 or 10 YRS	1 or 6 YRS*
M-III, M2HE, RE2H	6 or 10 YRS	6 or 10 YRS*

NOTE: The duration of the tank warranty will be found in the model number.
i.e.; M-I-30T1FBN has a 1 Year tank warranty
M-I-30T2FBN has a 2 Year tank warranty
M-I-30T5FBN has a 5 Year tank warranty
M-I-30T10FBN has a 10 Year tank warranty

* All (1) year tank warranted units only have a one year parts warranty. All MIII, M2HE (6) year tank warranted units have a (6) year parts warranty. All MIII, M2HE, RE2H (10) year tank warranted units have a (10) year parts warranty.

** Any (1) to (8) year tank warranted water heater used for other than a single family housing unit will be covered for only one year on tank and parts regardless of any other warranty period specified. Any (10) year warranted water heater used for other than a single family housing unit will be covered for three years on tank and one year on parts regardless of any other warranty period specified. All replacement water heaters and parts carry the balance of the original warranty, i.e. if an original (10) year tank warranted water heater develops a leak due to defects in materials/workmanship after only (9) years, the replacement unit is warranted for only the balance remaining from the original (10) year warranty, or (1) year in this example.

WHAT IS THE DURATION OF THE IMPLIED WARRANTY?

ANY IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY IMPOSED ON THE SALE OF THE WATER HEATER UNDER THE LAWS OF THE STATE OF SALE ARE LIMITED IN DURATION TO ONE YEAR FROM DATE OF ORIGINAL INSTALLATION.

HOW DOES STATE LAW RELATE TO THE WARRANTY?

Some states do not allow:

1. Limitations on how long an implied warranty lasts.
2. Limitations on incidental or consequential damages.

So the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

•Restrictions are not applicable to implied warranties in California. See "Special State Provisions" on reverse side.

LIMITED RESIDENTIAL WATER HEATER WARRANTY (CONTINUED)

WHAT WILL WE DO TO CORRECT PROBLEMS?

If a defect occurs within the warranty period, we will:

1. Provide a replacement water heater of our manufacture (or at our option repair) any unit which develops a leak in the steel tank within the tank warranty period. To obtain a replacement, you must forward the rating plate from the defective unit to us. If government regulations require the replacement water heater to have features not found in the defective water heater, you will be required to pay the difference in price represented by those government required features.
2. Provide a replacement part (or at our option repair) any part which fails to function within the parts warranty period. To obtain a replacement, you must forward the defective part to us. If government regulations require the replacement part to have features not found in the defective part, you will be required to pay the difference in price represented by those government required features.

We do reserve the right to verify any claims of defect by inspection.

WHAT WILL WE NOT DO?

We will not:

1. Repair or replace any water heater, or part, subject to conditions outlined in "What Does This Limited Warranty Not Cover?"
2. Reimburse any costs associated with repair and/or replacement.
3. Replace and/or repair any water heater without complete model/serial number.
4. Replace any water heater without prior receipt of actual rating plate from appliance.

HOW DO YOU GET WARRANTY ASSISTANCE?

Upon discovering a defect or problem, you should:

1. Contact either the installer or dealer, or
2. Contact us:

   BRADFORD WHITE CORPORATION
   WARRANTY SUPPORT GROUP
   200 LAFAYETTE
   MIDDLEVILLE, MI 49333
   (800) 531-2111

CALIFORNIA RESIDENTS CALL 1-800-538-2020

Please have model number and serial number ready.

WHAT SHOULD YOU DO TO KEEP THE WARRANTY IN EFFECT?

To facilitate warranty assistance, you should:

1. Follow all instructions enclosed with the product.
2. Retain all bills of sale or receipts for proof of installation, etc.
3. Contact your installer, dealer or our Warranty Department as soon as any problem or defect is noticed.
4. When necessary, allow us, or our chosen representative, to inspect the unit.
5. For your reference, fill in the Model and Serial Number found on the unit's Rating Plate:

Model Number _____

Serial Number _____

Date of Installation _____

SPECIAL STATE PROVISIONS

For water heaters installed in California or Oregon, paragraphs 2 (c), (i) and (iv) of the paragraph "WHAT DOES THIS WARRANTY NOT COVER?" do not apply.

All other terms and conditions of this warranty apply as stated.

FOR INSTALLATIONS OUTSIDE THE USA, CANADA OR PUERTO RICO (All other terms and conditions of the Limited Warranties apply)

MODEL NUMBER PREFIX	LIMITED TANK** WARRANTY	LIMITED PARTS** WARRANTY
JI, MI, M3, MS, (U)DS, MIMH, MIMS, MII, MIII, M4, (U)DH1, M1XR, (M,U)2XR, (U)PDX2, M2, M1, M2HE, AST, (M,U)1TW, (M,U)2TW, GX, CDW, CSW, U1, U2, U4, SSW, SDW, SDC, (U)PDX1, EFR, D4, PE, (M,U)4TW, (M,U)4XRTW, HE4, (U)PDX4, WH, RE2H	1, 2, 3, 5, 6, 8 or 10 YRS	1 or 2 YRS*

NOTE: The duration of the tank warranty will be found in the model number.

i.e.; M-I-30T1FBN has a 1 Year tank warranty
M-I-30T2FBN has a 2 Year tank warranty
M-I-30T5FBN has a 5 Year tank warranty
M-I-30T10FBN has a 10 Year tank warranty

* All (1) year tank warranted units only have a one year parts warranty.

** ***Any*** water heater used for other than a single family housing unit will be covered for only one year on tank and parts regardless of any other warranty period specified. All replacement water heaters and parts carry the balance of the original warranty, i.e. if an original ten (10) year tank warranted water heater develops a leak due to defects in materials/workmanship after only nine (9) years, the replacement unit is warranted for only the balance remaining from the original ten (10) year warranty, or one (1) year in this example.

PLEASE RETAIN THIS WARRANTY IN A SAFE LOCATION FOR FUTURE REFERENCE.